

DIRECT DEBIT AUTHORIZATION FORM (CREDIT CARD)

To Pearl Boulevard Sdn Bhd (1056118-U)
Residence Level 16, Menara TSR, No.12, Jalan PJU 7/3,
Operator: Mutiara Damansara, 47810 Petaling Jaya,
Selangor.
Tel: (+603) 7717 7717

*Important: In order to speed up the process, please send the form to D'Wharf Hotel & Serviced Residence via:
Fax: 06-646 2266
Email: resvn@dwharfhotel.com*

I hereby authorise Pearl Boulevard Sdn Bhd (PBSB) to debit my credit card for the following purchase;

Room Reservation Ref No:	Guest Name:
Amount (RM):	Check in date: (dd/mm/yy) Check out date:

Cardholder Information: First Name (Sur Name): Last Name:	Credit Card Detail: Payment Type: *VISA / MASTER / AMEX Other (Please specify): _____ *delete which is not applicable																										
NRIC/Passport No.	Name on card:																										
Address:	Expiry Date: (MM/YY)																										
Contact No. (HP): Fax: Email:	Card Number: <table border="1" style="width:100%; height:20px;"><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table>																										
	CVV code: Issuing Bank: Authorisation is given to PBSB to debit my credit card for the above purchase: Cardholder Signature: *Please attach a copy of both sides of your credit card with this authorization.																										

Declaration:

I hereby declare that the above information is true and complete, PBSB reserves the right to reject the room reservation should the above information be found untrue. I agree to be bound by the terms and conditions on page2/overleaf, I authorise PBSB to verify the information furnished herein from any sources available.

Cardholder signature
Date:

For Office Used Only	
Processed by: Signature Name (full): I/C No.: Date:	Checked by: Signature Name (full): I/C No.: Date:

Terms and Conditions

1. The cardholder shall complete and return this form to D'Wharf Hotel & Serviced Residence ("The Hotel").
2. Pearl Boulevard Sdn Bhd ("PBSB") reserve the right at any time without liable to the guest or any third party whatsoever to discontinue, interrupt, withdraw, suspend or cancel this room reservation or vary any terms and conditions for such period of time PBSB shall deem fit for any reason whatsoever.
3. The cardholder hereby authorise PBSB to charge/debit the room reservation ("booking") payment amount to their credit card account as agreed settlement even the cardholder is not the guest who will be staying ("the guest") in the hotel.
4. The room reservation amount will be debited to cardholder credit card upon approval by issuing bank for card issuers.
5. In the event of a rejection as provided in clause 4 above, the cardholder will be informed by PBSB and the guest accordingly liable to settle all sums due to PBSB directly before check in via other payment method.
6. The payment of room reservation is allowed to be settled by the guest or third party via the direct debit authorisation form (credit card).
7. The cardholder accepts full responsibility of all transaction arising from the use of this credit card in payment of the room reservation.
8. PBSB shall not be held responsible or liable to any claims, damages, cost and expenses arising from the successful or failure processing of the debit due to exceeding credit limit, electricity failure, malfunction of the card terminal and/or any factor beyond the control of PBSB.
9. Including but not limited to clause 8 above, the cardholder acknowledges that the authorisation granted to PBSB is solely for the convenience and benefit of the guest to settle the room reservation payment needed. Therefore, any dispute arising from the processing/debiting it should be the cardholder's own responsibility to resolve it with their issuing bank.
10. It is the cardholder responsibility to ensure that the credit card is valid and has sufficient credit on the payment date. If the credit card cannot be charged for whatever reason, the reservation will be cancelled without notice to the guest.
11. The Hotel room reservation terms & conditions applied, PBSB will not refund in the event of cancellation.
12. PBSB shall not responsible for any credit card information leakage during the transit, we strictly complied to our internal policy and procedure in minimise of such incident to be occurred. We shall not be liable for any claim of losses under such incident.
13. If you make card transactions and the recipient uses a bank located in a different country other than the bank which issued your card, an international service assessment, cross-border transaction fee or similar fee may be charged. Your issuing bank may or may not pass this fee on to you (the card user). Please contact your issuing bank for details as this is outside the control of PBSB.
14. In the event of credit card fraud or unauthorized use of your credit card by third parties, you should contact your bank or card issuer immediately upon becoming aware of such unauthorized use. If you suspect an unauthorized or fraudulent booking was made via the hotel, please contact us immediately.
15. In order to make a booking you must be over 21 years old and have the full legal capacity to make the transaction (or have the authorization from your legal guardian). You undertake that the credit or debit card you are using is your own or that you are authorized to complete the booking with this card and that there are sufficient funds to cover the cost of the transaction. You accept financial responsibility for all transactions made under your name or account.
16. You undertake that the details you provide us with in making a booking are fully correct. PBSB reserve the right not to accept certain credit cards.
17. Data protection-refer to our privacy policy in the hotel website www.dwharfhotel.com.
18. The cardholder hereby agrees to jointly and severally indemnify and keep PBSB indemnified in full against any claims, loss, damages, costs and expenses which PBSB may suffer incur arising from the cardholder's authorisation to debit the cardholder's credit card account as aforesaid.
19. The booking only be confirmed upon completing of verification by PBSB of the cardholder's credit card (which include verification from the relevant bank).